

Scaffold & Access Industry Association

CODE OF PROFESSIONAL CONDUCT

The Scaffold & Access Industry Association was organized so that through unity of thought and purpose the business of our members and relations with other key segments of our industry would be strengthened and advanced. It is SAIA's position that its members should devote their energies to their businesses in order to be among the best informed and the most capable representatives in our industry. The SAIA Code of Professional Conduct is designed to address the obligations of SAIA members in four key areas:

Obligations to the Client

Obligations to the Competition

Obligations to the Government

Obligations to SAIA

It is the duty of every SAIA member to know and strictly adhere to the requirements of the Code of Professional Conduct. The members of SAIA agree to abide by the Code of Professional Conduct for the protection of the clients we serve, the profession we dedicate ourselves to, the communities in which we live, and the Association that represents us. The Code of Professional Conduct is binding upon SAIA members, and violations may subject the member to disciplinary action in accordance with the SAIA Articles of Incorporation and Bylaws.

I. SERVICE TO THE CLIENT

Members shall serve each client in a professional manner, being respectful of their wishes and confidences with the highest principles of honesty, fair dealing and professionalism. Members shall hold paramount the safety of the client, their customers, our industry and the public; willful actions or failure to act on behalf of the safety of these parties will not be permitted under any circumstance.

II. OBLIGATIONS TO THE COMPETITION

Members shall not use any unfair or deceptive methods or tactics in competition with another member, whether for their clients or for their clients' customers.

III. OBLIGATIONS TO THE GOVERNMENT

Members shall maintain strict compliance with the letter and spirit of all governmental laws and regulations that impact the customer, our industry and the public.

IV. OBLIGATIONS TO SAIA

Members have an obligation to professionally act in a manner that upholds the purposes and objectives of the SAIA and shall comply with the Articles of Incorporation and Bylaws of SAIA.

Professional conduct of SAIA members includes:

- conducting themselves in a proper and appropriate manner while attending or participating in SAIA sponsored events and in all communications with SAIA staff;
- being honest, fair, and act with integrity to other SAIA members and treat others with mutual respect and trust;

- not engaging in negative communication, either privately or publicly, that disparage other individuals or entities with which the SAIA interacts;
- not pursuing recruitment of employees from another member company at an SAIA event;
- only using SAIA logos, tools, documents, and training for the scope, purposes, applications, and extent of which they are intended;
- honestly representing their company capabilities. This includes, but is not limited to placement in appropriate dues category.

I have read and understand and agree to abide by the SAIA Articles of Incorporation, Bylaws and the above Professional Code of Conduct. Further, I recognize that I can always obtain a current version of these documents in the “Members Only” section of the SAIA website. I have also read and understand the course and magnitude of disciplinary action upon my failure to abide by these documents.

I further agree to respond directly to SAIA regarding any potential breach of this agreement to the satisfaction of the SAIA staff in a timely fashion. Without stated exception granted from SAIA, I agree to respond to an issue within 30 calendar days of receipt of a complaint from SAIA.

Company, Name, title

Date